

## CALL FOR PARTICIPANTS

# JIMMY - Youth Information Mediator

## eLearning course

*7 October – 8 November 2024*

(application open until 25 September 2024, 12:00 CET)

The **European Youth Information and Counselling Agency (ERYICA)**, in the framework of its Partnership Agreement with the **Council of Europe**, is organising a JIMMY - Youth Information Mediator eLearning course.

This exciting opportunity is open to all, including members of the ERYICA network and external participants. Join us to enhance your skills and knowledge in youth information through this comprehensive online program.

### About the training

The JIMMY course is designed to develop new skills in the field of youth information and counselling for youth workers or other professionals working with young people, e.g. deans, mentors, or tutors.

The course is a **basic training on youth information** which enables participants to answer most of the more frequent questions of young people; makes them familiar with several suitable information reference materials and teaches the use of a special interview method which is used in youth information work.

The **aim** of the JIMMY course is to:

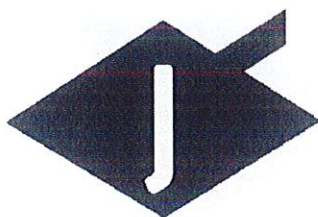
- to promote youth information in other sectors of youth work.
- to develop partnerships between youth workers and youth information centres.
- to provide a tool for youth workers to deliver basic youth information.
- to enhance the quality and accessibility of information for young people.
- to improve youth information services via feedback gained from youth work.

For more information about the course and its contents, visit:

<https://www.eryica.org/training/jimmy>

### How is this eLearning course organised?

The content of the eLearning course consists of 5 areas. Each of them includes activities and learning materials with learning expectations and deadlines.



The expected time to complete the course is 3-5,5 hours/week, **27 hours in total**. The course runs for 5 weeks. The nominating organisations are encouraged to **include the eLearning activities** in the working hours of the participants. Please be aware, that some of the learning activities are designed to also involve colleagues and young people participants work with.

The course includes **three compulsory webinars**:

- Kick-off webinar: 7 October (Monday), 15-16:30 CET;
- Mid-term webinar: 21 October (Monday), 15-16:30 CET; and
- Closing webinar: 4 November (Monday), 15-16:30 CET.

The rest of the activities of the course are **collaborative**, which means that participants will work and actively communicate with each other during the 5 weeks. Therefore, it is important that participants allocate time to the course each week and progress at approximately the same pace.

### Profile of participants

The participants of the course:

- Work with young people, e.g. youth workers, deans, mentors, tutors, etc.
- Are willing to develop their skills and competencies in the field of youth information and counselling.
- Possess the language skills to complete the course in English.
- Possess the digital skills and tools to learn in an eLearning environment.
- Commit to completing the whole course in the scheduled time frame.

Participants will receive an **ERYICA certificate** upon the successful completion of the course (at least 85%).

**Expected number of participants:** max. 30

The course might attract a high level of interest; therefore, we may be in a situation where a selection of participants will be necessary. If this is the case, this will be done based on the balance of the organisations represented in the training, the motivation and experience of applicants as expressed in the pre-registration form, and geographical and gender balance.

The course is **free of charge**.

If you are interested, pre-register [here](#) by **25 September 2024, 12:00 CET**.

Applicants will be notified by **2 October 2024**.

If you have any questions about the training course, contact Angelina Pereira at [angelina.pereira@eryica.org](mailto:angelina.pereira@eryica.org).

## Course Outline and Activities

### Area 1: The Jimmy concept (5 hours)

- Activity 1.1: Kick-off webinar (1 hour 30 minutes)
- Activity 1.2: Presentation of the participants (45 minutes)
- Activity 1.3: Map your own skills (45 minutes)
- Activity 1.4: Tasks and skills required as a Youth Worker and as a Youth Information Worker (1 hour 30 minutes)
- Activity 1.5: What Youth Information can mean for Youth Work and Jimmy concept (30 minutes)

### Area 2: What is Youth Information Work? (4 hours)

- Activity 2.6: What is Youth Information work? (1 hour)
- Activity 2.7: Key terms in Youth Information (1 hour)
- Activity 2.8: What does a Jimmy do? (30 minutes)
- Activity 2.9: Get to know the European Youth Information Charter (30 minutes)
- Activity 2.10: Promoting the European Youth Information Charter (1 hour)

### Area 3: Target group (4 hours)

- Activity 3.11 Information needs of young people (2 hours)
- Activity 3.12 Influence of Digital Environments (2 hours)

### Area 4: Skills (5,5 hours)

- Activity 4.13: Webinar (1,5 hours)
- Activity 4.14: Characteristics of different communication methods (2 hours)
- Activity 4.15: Becoming an Active Listener (2 hours)

### Area 5: Basics on quality information and next steps (5,5 hours)

- Activity 5.16: Quality of youth information (2 hours)
- Activity 5.17: What are my professional limits? (1,5 hours)
- Activity 5.18: Mind map on cooperation (2 hours)

### Evaluation and certification (3 hours)

- Activity 6.19: Closing webinar (1,5 hours)
- Activity 6.20: Mapping your skills after the course (1 hour)
- Activity 6.21: Evaluation form of the course (30 minutes)

